

Minha Lee

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Current position

- August 2020–Now **Assistant Professor**, *Eindhoven University of Technology (TU/e)*, Eindhoven, *Future Everyday: Industrial Design*.
- July 2022–Now **Affiliated researcher**, *Centrum Wiskunde and Informatica (CWI)*, Amsterdam, *Distributed and Interactive Systems*.

Educational Background

- May 2016–August 2020 **Ph.D.**, *Eindhoven University of Technology*, Eindhoven, *Human-Technology Interaction*.
Topic: Morally relevant interactions with technological agents. Supervised by Wijnand IJsselsteijn, Yvonne de Kort, and Lily Frank.
- Sept. 2018–Dec. 2018 **Research Visit**, *University of Southern California*, Los Angeles, *Institute of Creative Technologies*.
Topic: Strategic Emotions. Supervised by Jonathan Gratch.
- Aug. 2012–Aug. 2013* **M.Sc. in Information Science: Human Centered Multimedia**, *University of Amsterdam*, Amsterdam.
Main subjects: Intelligent interactive systems, knowledge engineering, internet information, mobile systems, big data (thesis at Hewlett-Packard NL)
- Aug. 2008–June 2011 **B.F.A. in Digital Arts with a minor in Art History**, *Pratt Institute*, Brooklyn.
Main subjects: Visual narrative, digital animation, programming for animators, 3D printing
- Aug. 2007–Aug. 2008* **B.A. in Philosophy**, *University of Minnesota*, Twin cities, Minneapolis.
Main subjects: Ancient Greek philosophy, analytic philosophy, aesthetics

*Graduated in a year due to con-current college and high school enrollment through Minnesota's Post-Secondary Education Option (PSEO).

Industry Experience

- Nov. 2015–Feb. 2016 **Freelance Growth Hacker**, *Teach 'n Go*, EdTech startup, Remote.
- Nov. 2014–Sept. 2015 **Growth Analyst**, *Zazzy*, 3D printed Jewelry startup, Amsterdam.
- Dec. 2013–Oct. 2014 **Data Strategist**, *Samsung*, Cheil Benelux, Delft and Amsterdam.
- Aug. 2013–Nov. 2013 **Marketing Consultant**, *Museumtickets.nl*, Tourism startup, Amsterdam.

Publications

- o Ruitenburg, Y., **Lee**, M., Markopoulos, P., and IJsselsteijn, W. (2024). Evolving Presentation of Self: The Influence of Dementia Communication Challenges on Everyday Interactions. Proceedings of the 2024 CHI Conference on Human Factors in Computing Systems (CHI '24). ACM, 11-16 May 2024, Honolulu, Hawaii

- Khot, R., **Lee**, M., Brankaert, R., and IJsselsteijn, W. (2024). Beyond the Clock: Rethinking Time in Technologies for People with Dementia. Proceedings of the 2024 CHI Conference on Human Factors in Computing Systems (CHI '24). ACM, 11-16 May 2024, Honolulu, Hawaii
- Wester, J., **Lee**, M., and Van Berkel, N. (2023, July). Moral transparency as a mitigator of moral bias in conversational user interfaces. In Proceedings of the 5th International Conference on Conversational User Interfaces (pp. 1-6).
- Bennett, C. C., and **Lee**, M. (2023, July). Would People Mumble Rap to Alexa? In Proceedings of the 5th International Conference on Conversational User Interfaces (pp. 1-5).
- Ruitenburt, Y., Brankaert, R., Houben, M., **Lee**, M., and Pasman, G. (2023, April). Happje: Stimulating Collaborative Cooking for People with Dementia. In Extended Abstracts of the 2023 CHI Conference on Human Factors in Computing Systems (pp. 1-9).
- Ooms, S., **Lee**, M., Cesar, P., and El Ali, A. (2023, April). FeelTheNews: Augmenting Affective Perceptions of News Videos with Thermal and Vibrotactile Stimulation. In Extended Abstracts of the 2023 CHI Conference on Human Factors in Computing Systems (pp. 1-8).
- **Lee**, M., Ruijten, P., Frank, L., and IJsselsteijn, W. (2023, August). Here's Looking at You, Robot: The Transparency Conundrum in HRI. In 2023 32nd IEEE International Conference on Robot and Human Interactive Communication (RO-MAN) (pp. 2120-2127). IEEE.
- **Lee**, M., Contreras Alejandro, J., and IJsselsteijn, W. (2023). Cultivating Gratitude with a Chatbot. International Journal of Human-Computer Interaction, 1-16.
- **Lee**, M., Frank, L.E., de Kort, Y. and IJsselsteijn, W.A. (2022). Where is Vincent? Expanding our emotional selves with AI. In 4th Conference on Conversational User Interfaces (CUI 2022), July 26-28, 2022, Glasgow, United Kingdom. *Best paper award*
- **Lee**, M. and Contreras, J. (2022). Flourishing with Moral Emotions through Conversational Agents. In *Human Flourishing - A Multidisciplinary Perspective on Neuroscience, Health, Organizations and Arts*. Edited by Marc Grau Grau, Mireialas Heras, and Yasin Rofcanin. Springer open access.
- Kumar, Neha, Julie Adams, Bill Buxton, Linda Candy, Pablo Cesar, Leigh Clark, Benjamin Cowan et al. "From 1983 to 2022: A Chronology of SIGCHI Conferences". Interactions 29, 6 (November - December 2022), 34-41.
- Maeyer, C.D. and **Lee**, M. (2022). "I feel you". In HCSE Conference on Human-Centered Software Engineering, (HCSE '22), Eindhoven, the Netherlands.
- Maeyer, C.D. and **Lee**, M. (2022). Democratizing health - Digital Twin in healthcare for citizens. In Weizenbaum Conference on Practicing Sovereignty: Interventions for Open Digital Futures, Berlin, Germany.
- Bleakley, A., Rough, D., Roper, A., Lindsay, S., Porcheron, M., **Lee**, M., Nicholson, S., Cowan, B., and Clark, L. 2022. Exploring Smart Speaker User Experience for People Who Stammer. In The 24th International ACM SIGACCESS Conference on Computers and Accessibility (ASSETS '22), October 23-26, 2022, Athens, Greece.
- Porcheron, M., **Lee**, M., Nettet, B., Guribye, F., van der Goot, M., K Moore, R., ... and Følstad, A. (2022). Definition, conceptualisation and measurement of trust. Dagstuhl Reports, 11(8), 101-105.
- Zaga, C., Lupetti, M. L., Cila, N., **Lee**, M., Huisman, G., and Fosch Villaronga, E. (2022). Diversity Equity and Inclusion in Embodied AI: Reflecting on and Re-imagining our Future with Embodied AI. Design Engineering: Digital Society Institute.
- **Lee**, M., Lucas, G., and Gratch, J. (2021). Comparing mind perception in strategic exchanges: Human-agent negotiation, dictator and ultimatum games. Journal of Multimodal User Interfaces.
- **Lee** Kolkmeier, J., Heylen, D., and IJsselsteijn, W.A. (2021) Who makes your heart beat? What makes you sweat? Social conflict in virtual reality for educators. Frontiers in Psychology: Human-Media Interaction.
- **Lee**, M., Frank, L.E., and IJsselsteijn, W.A. (2021). A cryptocurrency chatbot in the social-technical gap of trust. Journal of Computer Supported Cooperative Work.
- **Lee**, M., Noortman, R., Zaga, C., Starke, A., Huisman, G., and Andersen, K. (2021). Conversational futures: Emancipating conversational interactions for futures worth wanting. Proceedings of the 2021 CHI Conference on Human Factors in Computing Systems (CHI

- '21). ACM, 8-13 May 2021, Yokohama, Japan (Online Virtual Conference).
- o **Lee**, M., P.A.M. Ruijten, Frank, L.E., de Kort, Y.A.W., and IJsselsteijn, W.A. (2021). People may punish, not blame, robots. Proceedings of the 2021 CHI Conference on Human Factors in Computing Systems (CHI '21). ACM, 8-13 May 2021, Yokohama, Japan (Online Virtual Conference).
 - o **Lee**, M. (2020, July). Speech acts redux: Beyond request-response interactions. Proceedings of the 2nd Conference on Conversational User Interfaces (CUI '20), July 22–24, 2020, Bilbao, Spain.
 - o **Lee**, M., Lucas, G., Mell, J., Johnson, E., and Gratch, J. (2019). What's on Your Virtual Mind? Mind Perception in Human-Agent Negotiations. Proceedings of the 19th International Conference on Intelligent Virtual Agents (IVA '19). ACM, 2-5 July 2019, Paris, France
 - o **Lee**, M., Ackermans S., van As., N, Chang, H., Lucas, E., and IJsselsteijn, W.A. (2019). Caring for Vincent: A Chatbot for Self-Compassion. Proceedings of the 2019 CHI Conference on Human Factors in Computing Systems (CHI '19). ACM, 4-9 May 2019, Glasgow, Scotland
 - o **Lee**, M. and IJsselsteijn, W.A. (2019) "Be Proud of the Bot that You Are!": From a Chatbot Therapist to a Chatbot Patient. Extended Abstracts of the 2019 CHI Conference on Human Factors in Computing Systems (CHI '19). ACM, 4-9 May 2019, Glasgow, Scotland.
 - o **Lee**, M., Frank, L.E., and IJsselsteijn, W.A. (2019) Exploring Compassion through HCI. Extended Abstracts of the 2019 CHI Conference on Human Factors in Computing Systems (CHI '19). ACM, 4-9 May 2019, Glasgow, Scotland.
 - o Heron, L*, Kim, J*, **Lee**, M*, El Haddad*, K., Dupont, S., Dutoit, T., and Truong, K. (2018, May). A dyadic conversation dataset on moral emotions. Proceedings of the 13th IEEE International Conference on Automatic Face & Gesture Recognition (FG '18). IEEE, 15-19 May 2018, Xi'an, China (*Contributed equally).
 - o **Lee**, M., Kim, J., Truong, K., de Kort, Y.A.W., Beute, F. and IJsselsteijn, W.A. (2017). Exploring moral conflicts in speech: Multidisciplinary analysis of affect and stress. Seventh International Conference on Affective Computing and Intelligent Interaction, 23-26 October 2017, San Antonio, Texas.
 - o **Lee**, M., Frank, L.E., Beute, F., de Kort, Y.A.W. and IJsselsteijn, W.A. (2017). Bots mind the social-technical gap. Proceedings of 15th European Conference on Computer-Supported Cooperative Work, 28 August - 1 September 2017, Sheffield, United Kingdom.
 - o Kolkmeier, J., **Lee**, M. and Heylen, D. (2017). Gaze and moral conflicts in VR : university employees address grade disputes with a virtual trainer. Proceedings of the 17th International Conference on Intelligent Virtual Agents, 27-30 August 2017, Stockholm, Sweden.
 - o Lopez, A., Ratni, A., Trong, T.N., Olaso, J.M., Montenegro, S., **Lee**, M., Haider, F., Schlogl, S., Chollet, G., Jokinen, K., Petrovska-Delacretaz, D., Sansen, H. and Torres, M.I. (2016). Lifeline dialogues with Roberta. Proceedings of the FETLT 2nd International Workshop on Future and Emerging Trends in Language Technologies, Machine Learning and Big Data, 30 November - 2 December 2016, Seville, Spain. Dordrecht: Springer.
 - o **Lee**, M., Schlogl, S., Montenegro, S., Lopez, A., Trong, T.N., Olaso, J.M., Haider, F., Chollet, G., Jokinen, K., Petrovska-Delacretaz, D., Sansen, H. and Torres, M.I. (2017). First time encounters with Roberta: A humanoid assistant for conversational autobiography creation. CTIT Proceedings of the University of Twente.
- * Papers under review are available upon request.

■ Conferences, workshops, and courses organized

- o Desai, S., Wei, C., Sin, J., Dubiel, M., Zargham, N., Ahire, S., ... and Cowan, B. R. (2024). CUI@ CHI 2024: Building Trust in CUIs-From Design to Deployment. In Extended Abstracts of the 2024 CHI Conference on Human Factors in Computing Systems (pp. 1-5).
- o **Lee**, M., Porcheron, M., C., Munteanu, Trippas, J., and Völkel, S. 2023. Proceedings of the 5th International Conference on Conversational User Interfaces. Association for Computing Machinery, New York, NY, USA.
- o McMillan, D., Jaber, R., Cowan, B. R., Fischer, J. E., Irfan, B., Cumbal, R., ... and **Lee**, M. (2023, March). Human-Robot Conversational Interaction (HRCI). In Companion of the

- 2023 ACM/IEEE International Conference on Human-Robot Interaction (pp. 923-925).
- o Houben, M., Van As, N., Sawhney, N., Unbehaun, D., and **Lee**, M. (2023, July). Participatory Design for Whom? Designing Conversational User Interfaces for Sensitive Settings and Vulnerable Populations. In Proceedings of the 5th International Conference on Conversational User Interfaces (pp. 1-4).
 - o Sin, J., Candello, H., Clark, L., Cowan, B. R., **Lee**, M., Munteanu, C., ... and Lazar, A. (2023, April). CUI@ CHI: Inclusive Design of CUIs Across Modalities and Mobilities. In Extended Abstracts of the 2023 CHI Conference on Human Factors in Computing Systems (pp. 1-5).
 - o Kuksenok, K., De Maeyer, C., and **Lee**, M. (2023). Drawing as a Facilitator of Critical Data Discourse: Reflecting on Problems with Digital Health Data Through Expressive Visualizations of the Unseen Body Landscape. In Weizenbaum Conference: Practicing Sovereignty Interventions for Open Digital Futures (pp. 131-141). DEU.
 - o **Lee**, M., Sin, J., Laban, G., Kraus, M., Clark, L., Porcheron, M., ... and Candello, H. (2022, April). Ethics of Conversational User Interfaces. In CHI Conference on Human Factors in Computing Systems Extended Abstracts. (CHI '22). ACM, April 30 - 5 May 2022, New Orleans, LA.
 - o **Lee**, M., Leal, D. D. C., Krüger, M., Strohmayr, A., and Zaga, C. (2021). Activated: Decentering activism in and with academia. In Companion Publication of the 2021 Conference on Computer Supported Cooperative Work and Social Computing (Online Virtual Conference).
 - o Laban, G., Le Maguer, S., **Lee**, M., Kontogiorgos, D., Reig, S., Torre, I., Tejwani, R., Dennis, M. J. and Pereira, A. (2022) Robo-Identity: Exploring Artificial Identity and Emotion via Speech Interactions. In 2022 ACM/IEEE International Conference on Human-Robot Interaction (HRI '22), Sapporo, Japan, 07-10 Mar 2022, pp. 1265-1268.
 - o Doyle, P. R., Rough, D. J., Edwards, J., Cowan, B. R., Clark, L., Porcheron, M., ... and Candello, H. (2021, April). CUI@ IUI: Theoretical and methodological challenges in intelligent conversational user interface interactions. In 26th International Conference on Intelligent User Interfaces-Companion (pp. 12-14).
 - o Porcheron, M., Clark, L., Jones, M., Candello, H., Cowan, B. R., Murad, C., ... and Kaye, J. (2020, October). CUI@ CSCW: Collaborating through Conversational User Interfaces. In Conference Companion Publication of the 2020 on Computer Supported Cooperative Work and Social Computing (pp. 483-492).

Grants and awards

- o Keynote for the Human-Agent Interaction Network Closing event - University of Tübingen - 300 EUR and travel fees. **Lee**. 2024
- o Keynote for the Frames mentoring program for young female academics - University of Siegen - 500 EUR and travel fees. **Lee**. 2024
- o Dementia International Expert Group on Interactive Technology (DIGIT) - 50,000 EUR. Brankaert, R. **Lee**, M. Astell, A. Unbehaun, D. Foley, S. Morrissey, K. Cowan, B. Sangiorgi, D. Biamonti, A. Gramegna, S. M. Følstad, A. McMillan, D. 2023
- o Eindhoven Engine – Warm Eindhoven Care Assistance and Responsible Engineering (WECARE) - 486,667 EUR. **Lee**, M. and Brankaert, R. 2022
- o Alzheimer Nederland Personal Grant - Compassionate Conversations: Enhancing the Quality of Life with a Conversational Agent for Dementia Care - 299,498.25 EUR. **Lee**, M. 2022
- o 4TU.NIRICT Diversity, Equity and Inclusion (DEI) funding scheme: Promoting inclusive development of embodied AI in the 4TU - 13,500 EUR. Zaga, C., Cila, N., Lupetti, M. L., **Lee**, M., Huisman, G. 2021
- o TU/e Diversity Fund project: PLURAL for promoting diversity and inclusivity at TU/e - 5,000 EUR. **Lee**, M. and Tur, E. M. 2021
- o Seed Fund: Empowering Consumers through Intelligible Contracts in the New Energy Era - 50,000 EUR Baaij, J., **Lee**, M., Van Schagen, E., Starke, A., Yoo, D. 2021
- o Seed Fund: Tomorrow's Value Conflicts - 50,000 EUR. Dennis, M., Frank, L. E., **Lee**, M., Blok, V., Kraaijeveld, S., Nyholm, S., Zhang, C. 2022
- o Margins conference: Speaker on compassion. Travel grant - 300 GBP. **Lee**, M. 2019

- o Intelligent Virtual Agents conference: Student travel grant - 950 USD. **Lee**, M. 2019
- o Conversational User Interface conference: Student travel grant - 500 EUR. **Lee**, M. 2019
- o Turing Institute workshop on Responsible Human Machine Teaming: travel grant - 150 GBP. **Lee**, M. 2019
- o Dagstuhl seminar on Software engineering and bots: Invitation and travel grant - 450 EUR. **Lee**, M. 2019
- o Excellence in Academic Achievement Award. Pratt Institute. **Lee**, M. 2011
- o Barrett Endowed Scholar: Teaching Assistant. Pratt Institute - 2,000 USD. **Lee**, M. 2010-2011
- o Pratt Institute Merit Scholarship - 40,000 USD. **Lee**, M. 2008-2011

████████ Lectures and invited talks

- o In person - Exploring Moral Implications of Collaborative Mind Perception - University College London. 2024
- o In person - Exploring Moral Implications of Collaborative Mind Perception - University of Tübingen. 2024
- o In person - How does AI see us? From Collaborative Mind Perception to Design Justice - University of Siegen. 2024
- o In person - Collaborative Mind Perception for the symposium on Digitalising Genetic Counselling – University of Utrecht. 2024
- o In person – lecture on Ethics, moral mirror, and Vincent- User Experience Design course - Tilburg University. 2022
- o Online – Mind perception and compassion - Ethics of Technology Early-career Group - University of Vienna. 2022
- o Online - Compassionate Conversations – CWI - Amsterdam. 2022
- o Online – Centre for Unusual Collaborations on Interdisciplinary Research. 2022
- o Online - Collaborative Mind Perception - Keynote at the Brazillian Software Development Conference. 2022
- o In person - Second order Emotions - Design Fest Ghent. 2022
- o Online – Second order Emotions - HCI group University College Dublin. 2022
- o In person - on emotions and robots - Eindhoven - MU Art Space. 2021
- o Online – Second order Emotions - University of Twente (NL) "Philosophy of Human-Technology Relations" - Philosophy department at the University of Twente. 2021
- o Online -Interactional Morality- Bristol University (UK). 2021
- o Online - Autonomous Cars and AI - Sunmoon University (Korea). 2021
- o Online – Second order Emotions - University of Siegen (Germany). 2020

████████ Press and Media

- o Article: How chatbots could train our mental condition - TechXplore - Sept. 14th, 2021.
- o Podcast: The Anomalous Mind Episode 2: Minha Lee - Anomalous Mind Podcast - Sept. 2nd, 2021.
- o TV appearance: Erik Scherder onderzoekt – Gedeelde smart is halve smart - NPO2 - Feb. 4th, 2021.
- o Interview: AI as a Free Space for Personal Exploration - Athena Jones - Jan. 11th, 2021.

████████ Committees and leadership

- ID Transdisciplinary Research and Design Cluster lead. 2023-2024
- ID Faculty committee. 2022 onward
- TU/e Diversity and Inclusion committee. 2022-2023
- Conversational User Interface conference: General co-chair. 2023
- Conversational User Interface conference: Steering committee co-chair. 2023 onward
- CHI Social Justice Event co-chair. 2022
- DIS Diversity and Inclusion Award co-chair. 2021-2022
- Conversational User Interface conference: Full papers co-chair. 2021
- Conversational User Interface conference: Provocation papers co-chair. 2020
- Blockchain and cryptocurrency meetups in Eindhoven: Co-organizer and speaker.

2018-onward

- Writing retreat for PhD students in the 4TU network: Organizer. 2017
- Morality as Cooperation symposium at TU/e: Co-organizer. 2017
- PhD School for the 4TU network (Technical universities of the Netherlands): Co-organizer. 2016
- President of DIGIT, a digital arts club at Pratt Institute. 2010-2011

■ Reviewing experience

TOCHI, CHI, DIS, IJHCI, OzCHI, TEI, CSCW, ECSCW, IMWUT (PACM on Interactive, Mobile, Wearable and Ubiquitous Technologies), DRS, Frontiers in Psychology, section Human-Media Interaction, Empirical Software Engineering.

■ Supervision

- Ph.D. researchers:

- Christel De Maeyer - Digital Twins and Personal Health Informatics. Expected to graduate in 2024.
- Yvon Ruitenburt - Compassionate Conversations for Dementia Care. Started on May 1st, 2022.
- Rucha Khot - Warm Technology and Human-Robot Interaction. Started on Oct. 1st, 2022.
- Gizem Oktay - Temporalities of More-than-Human Care. Started on Oct. 1st, 2022.
- Yuhui Xu - Aesthetics of Intelligence in Things. Started on Sept. 1st, 2022.

- M.Sc. students:

- Sietse Nijman - Comparing animal and human voice agents: Exploring the implementation of conversational agents for people with dementia. Graduated in 2023
- Simone Ooms - Designing and Evaluating Haptic Avatar Biosignals for Social Virtual Reality. Graduated in 2023.
- Charlotte Bording - Exploring shape-change for sustainability inspired by ecosystems. Graduated in 2023.
- Isabel Blijenburg - Co-designing a chatbot that helps international students deal with acculturative stress. Graduated in 2022.
- Jessica Contreras Alejandro - Sharing and Promotion: Gratitude with a Chatbot. Graduated in 2022
- Charline Janssen - Leveraging service design for social entrepreneurship: towards an accessible approach for consistent customer experience. Graduated in 2022.
- Anika Kok - Capturing serendipity: Reflection through photo elicitation. Graduated in 2022.
- Tako Forsten - Exploring the Role of Chatbots' Emotional Display and Anthropomorphism in Increasing Self-compassion. Graduated in 2022.
- Pranav Muppirishetty - Investigating the effect on Self-Compassion due to multiple short-term interactions with a gender-ambiguous Voice User Interface that provides or asks for care. Graduated in 2021.
- Nena van As - A brief encounter with Vincent: the effect on self-compassion from a single interaction with a chatbot that gives or asks for help

- B.Sc. students:

- Timon Adriaanssen - Needle: An exploration of filter bubbles, artificial serendipity, and the relationship we have with algorithms. Graduated in 2022.
- Daan Rozinga - Whitespace: an explorative inquiry into value-sensitive design and postphenomenology. Graduated in 2022. Bachelor thesis award ID nominee for TU/e.
- Lisa Frissel - Eye to I. Graduated in 2021.
- Edwin Loedeman - The effect of exposure time on one's mental model of a humanoid robot. Graduated in 2020.
- Rachel Roumans - The influence of transparency on the constructed mental model of a humanoid robot in human-robot interaction. Graduated in 2020.

- Farida Mesqj - Charlie: A care-based chatbot intervention for depression symptoms. Graduated in 2019.
- Kaia de Groot - Chatbot Charlie: An intervention for self-compassion. Graduated in 2019.
- Suzanne Blokland - A chatbot to reduce loneliness. Graduated in 2019.
- Maria Scholten - Professionalism versus care: Moral conflict among company doctors in the Netherlands. Graduated in 2018.
- Mahsa Nejatnamini - Moral conflict in journalism: In regards to freedom of press. Graduated in 2018.
- Mieke Veerdonk - Exploring the link between inferiority in the working place and acting upon moral events. Graduated in 2018.
- Roxanne Boehlé - Morality in government organizations. Graduated in 2018.
- Julia Sialino - Moral framing and online persuasion: the influence of gender on moral framing in a social media environment. Graduated in 2018.
- Niek Schwarz - Moral framing of a persuasive argument on attitude change in social media. Graduated in 2018.
- Jana Witjes - Moral Stress: Experiencing and Committing Immoral Acts. Graduated in 2017.
- Birgit van der Stigchel - The effect of memories of committed immoral acts on stress. Graduated in 2017.
- Iris Dekkers - Moral Stress: Is recalling an experienced immoral act stressful? Graduated in 2017.